Statuses

1. created, awaiting manager
2. denied
3. requestor cancelled
4. manager needs info from requestor
5. manager approved, awaiting dHead
6. dHead needs info from requestor
7. dHead needs info from supervisor
8. dHead approval, awaiting benco
9. benco needs info from requestor
10. benco needs info from supervisor
11. benco needs info from dHead
12. partial approval, awaiting requestor acceptance
13. benco past due
14. approved, pending grade
15. approved, pending presentation
16. approved over standard amount, pending grade
17. approved over standard amount, pending presentation
18. completed
19. completed over standard amount
20. failed

event types

1. Ticket created
2. Status updated
3. Attachment added
4. Comment added

/requests